Creating a user profile environment with these features

**1. Job Application Dashboard**

* **Application History**:
  + Display a list or table of jobs the robot has applied for, with columns for:
    - **Job Title**: Linked to the job posting if possible.
    - **Company Name**.
    - **Application Date**.
    - **Application Status** (e.g., “Applied,” “In Progress,” “Rejected,” “Interview Scheduled”).
* **Filter & Search Options**:
  + Allow users to filter applications by job title, date range, company, or status.
  + Add a search bar to quickly find specific job titles.
* **Application Analytics** (optional):
  + Provide basic statistics, like the total number of applications submitted, success rate, and applications per job type or location.

**2. Ticketing System**

* **User Support Ticket Center**:
  + **Create Ticket Form**: Allows users to select the topic (e.g., “Technical Issue,” “Account Help,” “Billing”) and enter details.
  + **Ticket Status Tracking**: Each ticket should have a status, such as “Open,” “In Progress,” “Resolved.”
  + **Priority Setting**: Users could set ticket priority (e.g., Low, Medium, High) to signal urgency.
* **Notifications**:
  + Notify the user via email and profile dashboard when an admin or customer service replies.
  + Show real-time updates in the profile for replies and ticket status changes.
* **Admin/Support Chat Interface**:
  + Implement a live chat or message thread format within the ticket to allow easy back-and-forth communication.

**3. User Settings & Account Management**

* **Profile Settings**:
  + Personal details like name, email, phone, location.
  + LinkedIn credentials management for updating LinkedIn account info securely.
* **Job Preferences Editing**:
  + Allow users to update their job preferences, job types, and application filters directly in the profile.
  + Trigger a new Kafka event if preferences are updated to refresh job applications.
* **Notifications and Alerts Management**:
  + Let users toggle preferences for email notifications, application status updates, and ticket responses.

**4. Security and Activity Log**

* **Login History**:
  + Show a log of recent login activities, including IP addresses and device info, to increase account security awareness.
* **Activity Log**:
  + Track major actions like job preference updates, ticket submissions, and LinkedIn credential changes, so users can review account activities.

**5. Resource Center**

* **Guides and FAQ**:
  + Include helpful documentation on setting up LinkedIn information, understanding job application statuses, and using the ticketing system.
* **Best Practices for LinkedIn Profile**:
  + Add articles or short guides to help users improve their LinkedIn profiles, which can improve their job search results.
* **Feedback and Suggestions Form**:
  + Allow users to submit feedback on their experience with the service or suggest new features.

**6. Admin and Customer Service Portal (Backend)**

* **Ticket Management Dashboard**:
  + Admins and customer service staff should have an interface to view, prioritize, and respond to tickets.
* **User Job Application Summary**:
  + Admins could access a summary view of applications by user in case they need to answer questions about application progress.
* **Automated Reports**:
  + Generate periodic reports on application success rates or user issues to improve service quality.